



## COVID-19

### What to do and expect at PCMC/PMC if you believe you have symptoms?

1. **CALL FIRST!** – If you or someone in your care believes they have symptoms related to COVID-19, call your primary care provider first about seeking medical attention. If you are not able to reach your provider, please call PCMC medical emergency at (361)972-2511. Walk-in clinic or emergency room visits are discouraged at this time and may put you or others at risk. Please do not bring any guests with you.
2. **Sanitize your hands and give symptoms immediately** – Upon entering our ER or clinic, please sanitize your hands and inform the medical staff of your symptoms immediately. You will be provided a mask to wear for your visit.
3. **Screening** – Following the CDC guidelines, you will be screened and the information given will be sent to the Texas Department of State Health Services to determine if you need a COVID-19 test.
4. **Covid-19 Testing** – If you meet State-issued criteria, you will be tested for COVID-19 and ordered to self-quarantine until you receive results. Results will be called to you and can take up to 3-4 days.

**Palacios Community Medical Center & Palacios Medical Clinic is and will continue to stay open to provide care for our community during this time.**

**We are here to Care for Life!**

**PCMC Main/ER: (361) 972-2511 | PMC: (361) 972-2000**

