



Financial Assistance Plain Language Summary

Palacios Community Medical Center is committed to improving the health needs of our community by providing accessible, affordable and compassionate medical care. As a part of our commitment, PCMC acknowledges the financial needs of patients and their families. We offer three different methods of financial assistance for medically necessary services to those who have an established need. Eligibility for these programs is based on financial need. Our emergency medical care will be provided on a non-discriminatory basis.

1. Charity Care Program (CCP)

This program is available for patients who do not have major medical insurance, Medicare, Medicaid, or other third party payment services. Our Charity Care program covers those who might be Financially Indigent or Medically Indigent and eligibility criteria varies. This temporary assistance includes In-Patient and Out-Patient services at Palacios Community Medical Center. Our Charity Care Program does not include private physician charges, tests performed by other facilities, or care provided at other hospitals.

2. Self-Pay Discounts

PCMC offers affordable and discounted Lab/Radiology Testing for uninsured patients when payment is made in full at the time of service.

3. Selected Cash Price Program

PCMC has heavily discounted *select* radiology and laboratory services.

Patients wishing to apply for financial assistance may submit an application and supporting documentation to the PCMC Business office. The Financial Assistance Application and more information about our discount programs may be found on our website (<https://palacioshospital.net/patients-visitors/financial-assistance/>).

Alternatively, printed copies of the Hospital's Financial Assistance Policy or its Plain Language Summary may be obtained at no extra cost by visiting or calling the Business Office. Financial Assistance Plain Language Summary is also available in Spanish and Vietnamese.

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